

3th Avenue Northeast
Kirkland, Washington 98034

March 27, 1999

TO WHOM IT MAY CONCERN:

RE: ETD Homecare, Inc.

FROM: Christie Wilmarth, Power of Attorney for
Erna Wiedling

Our 96 year-old grandmother, Erna Wiedling, has been a resident with Marinell and Olivia Iliuc for over three years. I can barely express in words how excellent their care has been to our Grandma but I will try!

Olivia is one of the hardest working women I have ever known. She takes great pride in keeping her "ladies" looking their absolute best. She is extremely careful about their personal hygiene. One would never find them unclean in any way. She is always careful to dress them nicely in clothing that is color-coordinated.

Olivia is also an excellent cook. Her meals are always quite healthy. She takes special care to accommodate each lady's likes and dislikes in foods.

The condition of their home is immaculate. Every room is always clean, dust-free and well appointed. If a room becomes vacant, Marinell is immediately painting and refurbishing for the next resident.

I have witnessed their interactions with nurses, physical therapists, occupational therapists and other families. They are both very attentive to instructions that they are given and always follow through with all medical needs. Their interactions with family members are considerate and friendly, even when the families are over-demanding.

They are completely committed to the caregiving they render. So much so, that they are particularly choosy about anyone they hire for relief work. They have at times gone without help because they were not satisfied with applicants. They have been known to cancel outings when one of their ladies has needed special medical attention.

I am always in awe of their dedication to their residents. This is not just a job for them; it is a labor of love.

We will always be indebted to them for the loving, competent, excellent care they provide Grandma Erna. I would recommend their home without hesitation to anyone in need of this kind of care for a loved one. They would not be disappointed and, in fact, would be able to sleep well at night knowing that their family member was receiving the best care possible.

If I can be of help by answering any other questions one might have, I am happy to do so.